

SAFEGUARDING IN NORTH TYNESIDE



Safeguarding means protecting people's health, wellbeing and human rights, and enabling them to live free from harm, abuse and neglect.

SAFEGUARDING ADULTS MEANS:

- Protecting people's rights to live in safety, free from abuse and neglect
- People and organisations working together to prevent the risk of abuse or neglect, and to stop it from happening
- Making sure people's wellbeing is promoted, taking their views, wishes, feelings and beliefs into account

When you are volunteering you may become concerned about something that a vulnerable adult shares with you. They may tell you they are suffering harm or abuse, they may disclose ill health or feelings of being unwell. It's important that you know where to turn if this happens.

If you are volunteering on behalf of a charity or local community group they may have their own safeguarding procedures in place. However the following guidance should also be noted.

WHO TO CONTACT

If you have a concern about the safety or welfare of a vulnerable adult in North Tyneside, please complete an online reporting form by following this link:

<https://mycare.northtyneside.gov.uk/web/portal/pages/worriedadult#assess>

You can also contact

NORTH TYNESIDE COUNCIL'S GATEWAY SERVICE 0191 643 2777

The Gateway team can provide advice and information on all aspects of safeguarding.

IF YOU THINK SOMEONE NEEDS URGENT MEDICAL ATTENTION PLEASE CALL 999.

If you think the person is unwell but does not need urgent medical attention please consider suggesting they try:

- **calling NHS 111**
- **talking to a pharmacist**
- **visiting or calling their GP**
- **going to their local NHS walk-in centre**

FURTHER INFORMATION

Further information about Safeguarding arrangements in North Tyneside can be found here:

<https://my.northtyneside.gov.uk/category/1033/safeguarding-adults>

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